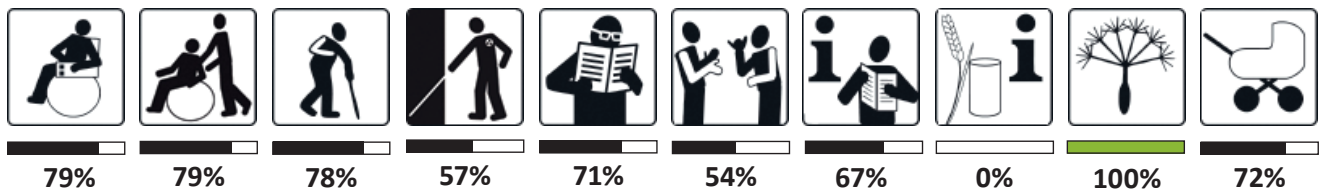


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HOTEL GOLLNER

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In this family-run hotel located in the heart of Graz, life and work are guided by the Styrian motto. The staff is especially dedicated to accommodating individual preferences and meeting all accessibility needs.

The Gollner is easily accessible by public transportation, with the Graz Opera just a few steps away. The hotel has an accessible room (No. 155) in the new building, as well as several other rooms that fulfill specific accessibility requirements. It's advisable to inquire directly with the staff regarding accessibility features.

The accessible room that has been reviewed is sufficiently spacious and can accommodate two wheelchair users, although the bathroom's turning space is slightly smaller than 150 x 150 cm, making it partially accessible. The addition of a second grab bar at the toilet and extra grab bars in the shower should be a matter of time. Notably, the room offers a great view since the window extends to the floor.

All areas of the hotel are accessible via elevators, ramps, etc., except for the wellness area (sauna) and the rooftop terrace. As there is no universally accessible restroom in the building, guests have the option to use their own accessible restroom in the designated room.

Access can be gained either through the main entrance with a step of 9 cm or via the paid underground garage with an elevator. At the main entrance, a mobile ramp (width 90 cm) is available and will be deployed as needed, remaining in place throughout the stay. The underground garage is subject to a fee.

ACCESSIBILITY

Public Transportation Accessibility

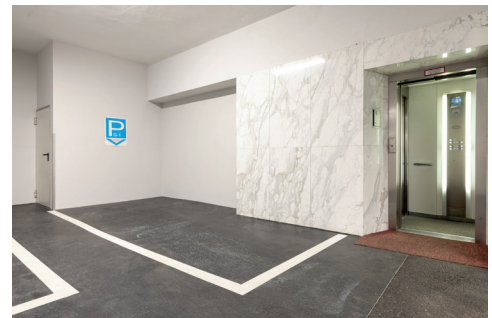
Please use the route planner of the Styria Public Transportation Network (Verbundlinie Steiermark):
<https://verkehrsankunft.verbundlinie.at/>

Parking/Access Area

- Hotel-owned underground garage (fee required) with a barrier gate.
- The parking area is level and has a suitable surface for wheelchairs.
- Parking space width is at least 350 cm.
- Access from the underground garage to the hotel is via an elevator.
- The path to the entrance is at least 150 cm wide and free of obstacles.
- The path is easily navigable, level (maximum longitudinal slope of 6%, maximum transverse slope of 2%).

ENTRANCE

- Barrier-free access is available via the underground garage (elevator to the hotel).
- **The main entrance has a step of 9 cm in height.**
- A mobile ramp (92 cm wide, **18% slope** over 60 cm length) is deployed as needed.
- The entrance is covered, with a clear width of 110 cm and no door threshold.
- An automatic glass sliding door opens prematurely and closes with a delay, but is **not adequately marked.**
- On both sides of the door, there is an approach area of at least 150 x 120 cm.
- The entrance has a mat that is wheelchair-friendly.



Underground garage and elevator



Entrance



Entrance with mobile ramp

RECEPTION/WELCOME AREA

- The reception area is easily identifiable and stepless.
- There is **no lowered counter (maximum height 85 cm)**, counter **can not be approached from below**.
- A mobile ATM is available.
- The reception is illuminated without glare.
- Passageways are at least 90 cm wide, with a movement area of at least 150 x 150 cm in front of the reception.
- There is **no induction hearing system** (but paper and pen are available).
- There is enough space in the reception area for wheelchair users and strollers.
- Seating is available at standard height, with armrests.



Reception

INTERIOR

- Paths are no longer than 100 meters, with seating available.
- Paths are at least 120 cm wide, with doorways at least 90 cm wide.
- At the end of each path, there is a movement area with a diameter of at least 150 cm.
- Paths are free of obstacles.
- Floor coverings are slip-resistant (stone floor), with no carpets.
- Lighting is sufficient.
- An orientation or emergency plan is available.
- There is continuous signage but **no tactile guidance system**.
- Room labels and floor designations are **not tactile**.

MAIN ELEVATOR (FROM THE FOYER TO THE FLOORS)

- Barrier-free access is provided.
- The movement area at entry and exit is at least 150 x 150 cm.
- **Door width is 80 cm** (standard is 90 cm).
- Light barriers are at most 100 cm high.
- The car measures **120 cm in width and 110 cm in depth** (standard is 110 x 140 cm).
- Tactile floor indicators are present.
- Outside buttons have raised text, while inside buttons have Braille.
- Button presses are visually confirmed, but only audibly inside.
- The display is large and high-contrast.
- There is **no audible signal or announcement** upon arrival of the elevator.
- Handrails and mirrors are present.
- There is no descending staircase opposite the elevator door.



Main elevator

ELEVATOR FROM THE UNDERGROUND GARAGE TO THE HOTEL

- Barrier-free access is provided.
- The movement area at entry and exit is at least 150 x 150 cm.
- Door **width is 80 cm** (standard is 90 cm).
- Light barriers are at most 100 cm high.
- The car measures **135 cm in width and 100 cm in depth** (standard is 110 x 140 cm).
- Tactile floor indicators are present.
- Inside buttons have raised text and Braille but are not tactile on the outside.
- Button presses are visually confirmed but not audibly.
- The display is large and high-contrast.
- There is **no audible signal or announcement** upon arrival of the elevator.
- Handrails are present (height: 90 cm).
- There is no descending staircase opposite the elevator door.

MAIN STAIRCASE NEAR RECEPTION

- All steps are **17 cm in height** (standard max is 16 cm), 32.5 cm in depth, with a width of at least 120 cm.
- There is a landing after a maximum of 20 steps.
- Handrails are provided on both sides, at a **height of 100 cm** (standard is 85 - 90 cm).
- Handrails continue at least 30 cm beyond the end of the steps but not across the landing.
- Handrails are securely graspable with a rounded cross-section.
- The entrance and exit step **do not have contrasting colors**.



Main Staircase

RAMP TO ROOM NO. 155

- Straight ramp, at least 120 cm wide.
- Maximum longitudinal slope of 10% (with intermediate landings), maximum transverse slope of 2%.
- At the beginning and end of the ramp, there is a movement area of at least 150 x 150 cm.
- Handrails on both sides, at standard height (upper edge 85 – 90 cm), securely graspable, continued at least 30 cm at both ends of the ramp.
- Wheel guards on both sides, at least 10 cm high.
- Slip-resistant surface with contrasting changes in flooring.



Ramp to room No. 155

ROOM NO. 155

Accessible via elevator and ramp, as mentioned above.

Door to Room No. 155

- Outward-opening door, with a clear width of 90 cm, and no threshold.
- Easy to open (max. 25 Newton \cong 2.5 kg).
- On the open side of the door, there is an approach area of at least 200 x 150 cm.
- On the closing side, there is an approach area of at least 150 x 120 cm.
- On both sides of the door, next to the door handle, there is an approach area of at least 50 cm.
- The door handle (not a knob or shell handle) is at standard height (between 85 and 110 cm).

Room

- Free space next to the bed is at least 120 cm (on both sides); beds are movable, providing up to 150 cm on one side.
- Bed height is 45 cm (standard 45 – 50 cm), **no under-bed wheelchair access**
- Room doorways are at least 120 cm wide.
- A movement area in front of the window is at least 150 x 150 cm.
- Window handles are at standard height (maximum 110 cm).
- Lighting can be operated from the bed.
- A television with teletext is available.
- Light switches are at a height of 85 – 110 cm.
- No carpets or curtains are present.
- **There is no optical alarm system or deaf alarm kit.**



Room No. 155

Bathroom in Room No. 155

Door

- Opens outward and can be opened from the outside in emergencies.
- No threshold, with a clear width of 90 cm.
- Easy to open (max. 25 Newton \cong 2.5 kg).
- The door handle (not a knob or shell handle) is at standard height (85 – 110 cm).
- On the open side of the door, there is an approach area of at least 200 x 150 cm.
- On the closing side, there is an approach area of at least 150 x 120 cm.
- On both sides of the door, next to the door handle, there is an approach area of at least 50 cm.



Bathroom in room No. 155

Shower

- Shower area measures **89 x 199 cm** (standard is 150 x 150 cm or 130 x 180 cm), with a **small threshold** of max. 1 cm.
- Slip-resistant floor; shower curtain is provided.
- Horizontal grab bar at standard height, **on one wall only**.
- Mobile shower seat available upon request, **height 43 cm** (standard 46 – 48 cm), seat surface **35.5 x 33 cm** (standard at least 40 x 40 cm).
- Emergency bell is present in the shower area.
- Single-lever shower faucet at standard height.
- Handheld showerhead is height-adjustable but **not at the lowest position**.
- Soap dispenser **at 122 cm height** (standard max. 110 cm).



Toilet

- There is at least 120 cm of space in front of the toilet for approach.
- The toilet is accessible from the left and right, with at least 90 cm of space.
- Seat height is 47 cm.
- **Only one horizontal grab bar** on the left, foldable, at standard height.
- **The grab bar is too short**, not extending at least 15 cm beyond the front edge of the toilet.
- Toilet flush is at standard height (80 – 110 cm) and reachable from a seated position.
- Toilet paper is reachable from a seated position.
- An emergency bell is present and reachable from a seated position.



Bathroom in room No. 155

Sink

- A movement area of 120 x 120 cm is provided in front of the sink, **but not 150 x 150 cm**.
- Sink is at 80 – 85 cm height, with a free space under the sink of at least 70 cm.
- Sink is at least 100 cm wide and 45 cm deep.
- Faucet is at a distance of 20 – 35 cm from the front edge of the sink.
- Undercounter plastic S-trap.
- Single-lever faucet.
- Operating elements are at standard height.

Other

- There is **no turning space of 150 x 150 cm** in the bathroom.
- **The bottom edge of the mirror is at 101 cm** (standard max. 95 cm).
- Light switches are at a height between 85 – 110 cm.

BREAKFAST ROOM

- Accessible without steps (via elevator and ramp).
- Tables are wheelchair-understandable (at least 80 cm wide, 70 cm high, 60 cm deep).
- There is at least 100 cm of space between occupied chairs in the main aisle and at least 70 cm in cross-aisles.
- Seats have stable armrests and backrests; seat height is standard (46 – 50 cm).
- Breakfast buffet is served by staff.
- Food is displayed at a maximum height of 120 cm.
- The venue **is not free of carpets, upholstered furniture, or curtains.**
- Some tables have glare-free lighting.
- Straws are available upon request.
- High chairs for children are provided.
- Entertainment options for children are available.
- Offerings for individuals with food allergies.



Breakfast Room

ADDITIONAL INFORMATION

- **There is no universally accessible restroom.**
- **The sauna and rooftop terrace are not accessible via elevator or ramps.**
- Staff is trained in assisting people with disabilities.
- Free Wi-Fi is available.
- Service dogs are welcome.

Stand: Dezember 2018, alle Angaben ohne Gewähr

Quelle: http://www.bereit-fuer-barrierefreiheit.eu/de/Betriebe/?xt=CEDOSCheckResults&xtMethod=showDataset&cat_id=1470&tobj_id=2694